

CASTLE SPORTS & UNIFORM

GUIDELINES FOR ORDERING SCHOOL UNIFORM

- We always advise parents to **shop early** for their school uniform - in particular if your child is starting a new school as it always gets very busy in the shop towards the end of the summer holidays!
- **The order deadline to guarantee delivery in time for the new school year is always the first Saturday in August.**
- We are open at the following times: 10am-5pm Monday to Friday and 10am-4pm on Saturdays. Please note that we are closed on Sundays.
- We have level access into the shop to make it easier for those with pushchairs or mobility difficulties and there is plenty of space inside. However, at busy times, it may be necessary to limit the number of customers in the shop to allow sufficient room for everyone. Please don't be offended if we ask you to wait or maybe come back a little later.
- We have 2 changing rooms in the shop so your child will be able to try on their uniform before you buy it. Alternatively, we will be happy to exchange items that are the wrong size if you prefer to try them on at home.
- We accept both cash and credit card payments.
- Uniform can also be ordered online or by phone with options to pay for home delivery, free click and collect from the shop or free delivery to the school (during term time) - **visit www.castlesports.co.uk**
- Size guides are available on our website to help you order the correct size uniform.
- Leave the name-labelling until the end of the holidays as we will be happy to exchange unworn items of uniform for a different size (subject to availability) if your child has a growth spurt!
- If you have any questions, please do get in touch and we will be happy to help.

We look forward to seeing you soon!